



CROSSLEY STREET SURGERY PATIENT PARTICIPATION GROUP NEWSLETTER

ISSUE 21 – SUMMER 2024

Welcome to all our patients

We hope you find this Newsletter useful, please feel free to take it away with you. A copy can also be read online in the PPG section of the surgery website at: www.crossleystreetsurgery.co.uk

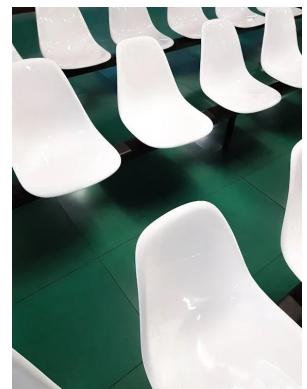
APPOINTMENTS

Feedback from patients suggest that the new AccuRx system is working well. Please take time to look at the large PPG notice board in the smaller waiting room, which explains how AccuRx works. If anyone has any problems with the system, please ask one of the friendly receptionists for help or leave a message with a contact number in the wooden PPG box at the front of reception.

EVERY PENNY COUNTS..... at the surgery and time costs money.



In the month of June there were 87 wasted appointments because people did not attend. That is equivalent to 19 hours 45 mins, time which could have been used for other patients.



No matter whether the appointment is to see a GP, a nurse or a health care assistant, please contact the surgery **IN GOOD TIME** if you cannot attend so that the appointment time is not wasted.

Thank you.

SUMMERTIME AND HOLIDAYS

Plan ahead, apart from the sunscreen and keeping hydrated, if you are going abroad check if you need any vaccinations. If you already have them, are they still valid. For travel to Europe make sure you have the EHIC medical card. If you can access the surgery website the Travel Advice section is worth reading.



LOOKING AHEAD

The surgery will be holding **flu vaccination** days in late September and



October. **Eligible patients will be notified.** It would be a huge help to the surgery if patients could attend the surgery for their flu vaccinations as the correct patient number of vaccines have to be ordered and paid for well in advance and only 10% of any un-used

vaccines are refundable. Patients are often offered the vaccines from other sources and if accepted results in a significant financial loss to the surgery. Thank you for your help with this.

Covid vaccination days will be in October.

Eligible patients will be notified about appointments nearer the time.

The surgery PPG will again be helping with duties in the car park on vaccination days. If any patients are able to help and would like to volunteer, please write your name, contact phone, and email if available, and heading 'Vaccination Day Help Interest' on a card and put it into the wooden PPG box at reception. You will be contacted about the help needed. Thank you.



The last meeting of the PPG was on Thursday 18th July 2024

*Minutes will be available to view on-line
and on the small notice boards in waiting rooms.*

**The next meeting is on Thursday 19th September 2024
at 4.00 pm in the Surgery**